

	<p>Council</p> <p>13 December 2016</p>
<p style="text-align: right;">Title</p>	<p>Referral to Council from the Performance and Contract Management Committee – Year Three Review of Customer and Support Group (CSG) Contract</p>
<p style="text-align: right;">Report of</p>	<p>Head of Governance</p>
<p style="text-align: right;">Wards</p>	<p>All</p>
<p style="text-align: right;">Status</p>	<p>Public</p>
<p style="text-align: right;">Enclosures</p>	<p>Annex 1 – Report to Performance and Contract Management Committee, 15 November 2016</p> <p>Appendix A: Summary of service improvements</p> <p>Appendix B: Public submissions</p> <p>Appendix C: Project spend slide pack</p> <p>Appendix D: Benchmarking slide pack</p> <p>Appendix E: Detail of savings proposals</p> <p>Appendix F: Project spend slide pack (Exempt)</p> <p>Appendix G: Detail of savings proposals (Exempt)</p>
<p style="text-align: right;">Officer Contact Details</p>	<p>Salar Rida, Governance Officer salar.rida@barnet.gov.uk 020 8359 7113</p>

<p>Summary</p>
<p>The Performance and Contract Management Committee on 15 November 2016, unanimously supported the referral of the Year Three Review of Customer and Support Group (CSG) Contract report to Council.</p>

Council is therefore requested to consider the recommendations as set out below.

Recommendations

That Council consider and vote on the recommendations contained at Annex 1 of the report which was referred from the Performance and Contract Management Committee on 15 November 2016.

1. WHY THIS REPORT IS NEEDED

- 1.1 At its meeting on 15 November 2016, the Performance and Contract Management Committee considered agenda item 8, Year Three Review of Customer and Support (CSG) Contract.
- 1.2 In line with the Council's Constitution, the requisite number of Members to support a referral from the Performance and Contract Management Committee to its parent body, Full Council, is 4 Members subject to the decision being marked as Key and Non-Urgent.
- 1.3 Following consideration of the item and the exempt appendices during the private session of the meeting, the Chairman moved to the vote on the recommendation as set out in the report.
- 1.4 With the exception of Recommendation 3b which was voted on separately, the votes were declared as follows on the Recommendations :

For	11
Against	0
Abstentions	0

- 1.5 The votes in relation to Recommendation 3b were declared as follows:

For	6
Against	5
Abstentions	0

- 1.6 Immediately following the vote, the Chairman of the Committee, Councillor Anthony Finn moved to refer the item to the next practicable meeting of Full Council. The reason given for the request to refer the item was the significance of the Year 3 Review of the CSG Contract which merited the attention of Full Council. The referral was supported by all Members of the Committee, therefore meeting the requisite number needed for referral.
- 1.7 As the Performance and Contract Management Committee immediately indicated after the decisions had been taken that they required the decision to

be referred up, the procedures to be followed will be those set out in Paragraph 20 of Full Council Procedure Rules (Rules of Debate). For reports of Committees (including Overview and Scrutiny Committees), the Chairman of the relevant committee, or the Vice-Chairman in their absence, will move reception of the report and adoption of the recommendations. This report need not be seconded. The leader of each of the other groups, or another member of their group, will then have an opportunity to comment on the recommendation, and at the end of the time allowed the Mayor will bring this part of the debate to an end, whether or not all those entitled have spoken or completed their speeches.

2. REASONS FOR RECOMMENDATIONS

2.1 As set out in the substantive report.

3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 As set out in the substantive report.

4. POST DECISION IMPLEMENTATION

4.1 As set out in the substantive report.

5. IMPLICATIONS OF DECISION

5.1 Corporate Priorities and Performance

5.1.1 As set out in the substantive report.

5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

5.2.1 As set out in the substantive report.

5.3 Legal and Constitutional References

5.3.1 Constitution, Responsibility for Functions, Paragraph 6, Members Rights to Refer Matters to Parent Body – states that “A specified number of Members of a Committee or Sub-Committee may require that any decision of the Committee or Sub-Committee is referred up to the next practicable meeting of Full Council or the relevant Committee to which the Committee or Sub-Committee reports, by indicating immediately after the decision is taken that they require the decision to be referred up. The report to Full Council or the relevant Committee to which the Committee or Sub-Committee reports on the referral shall set out the reasons given for the referral.”

5.3.2 Constitution, Full Council Procedure Rules, Paragraphs 20 and 21- Rules of Debate and Time for Debate

5.4 Risk Management

5.4.1 As set out in the substantive report.

5.5 Equalities and Diversity

5.5.1 As set out in the substantive report.

5.6 Consultation and Engagement

5.6.1 None

6. BACKGROUND PAPERS

6.1 None.